Caskey, Damon V.

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Objective Continuous personal and professional development while improving customer experiences through application of service skills and emerging technologies in a pragmatic manor.

Education University of Kentucky, Lexington KY Information Communications Technology

In-Progress

Pursuing long-term goal of PHD with emphasis in digital divide and human-machine interaction theories.

Nashville Auction School, Tullahoma TN Master Auctioneer 1996-1997

Scored in the top 99% of students and maintain Master Auctioneer's License through Indiana State Professional Licensing Agency.

Experience University of Kentucky, Lexington KY Information Systems Technical Support Specialist III

2007-Present

I am the primary technology administrator for UK's Environmental Health and Safety Division, reporting immediately to the division director. This is a mission critical position serving the entire university research community through online safety training, hazardous waste pickup and tracking, accident reporting, inspections, resource procurement requests, and certification.

- Develop and maintain in-house applications for delivery of safety training, certification, accident conditions, fire events, inspections, and several others.
- Strategic collaboration with enterprise vendors on product development for the division's needs.
- Interface with University Enterprise Computing Unit for desktop issues, virtual machine support, and enterprise SQL administration.
- Member of all application procurement committees and assist in development of RFPs as needed.
- Advise division director as needed for all information technology issues.

Information Systems Technical Support Specialist II

I was the primary application and web portal developer for UK Healthcare's Internal Medicine group. Additionally, I was responsible for migrating several mission critical applications from antiquated or client level platforms such as FileMaker and Access into enterprise web based solutions.

- Developed long-term strategy for migration of scattered local and legacy applications to a centralized, web based platform.
- Maintained HIPPA compliance training for handling patient information.
- Graphic design and production of all Internal Medicine group web portals.
- Interface with University Public Relations unit to ensure full compliance for external facing web presence.
- As needed, assist desktop staff with support of ~ 800 end user unit.

Commonwealth of Kentucky, Frankfort KY Applications Team Lead

Served as applications team leader for Governor's Office of Technology.

- Plan and implement team strategy for porting legacy FoxPro, Access, and Visual Studio applications into web-based platforms.
- Provide primary desktop support to 500 end user LAN group.

General Electric Lighting, Louisville KY

Information Systems Team Lead

Technology team leader providing applications development and desktop support for local manufacturing region.

- Develop and implement strategy for three-person team providing desktop and network support for over 1000 end users over state wide geographic area.
- Designed and developed *IT Informer* ticket tracking system, replacing GE's Katana initiative for the lighting division.

Ohio Casualty Group, Cincinnati OH Database Developer

Assigned task of modernizing claims process for Lexington, Raleigh, and Denver regional offices by development of databases to replace single file excel sheets and paper based recordkeeping.

- Designed and developed applications for personal injury claims tracking, dispatch, and automotive appraisal.
- Designed and implemented training programs for end users migrating from paper to computer-based records.
- Supported and upgraded existing Access applications.

2006-2007

2003-2004

2004-2006

1999-2003

Internet.com, Lexington KY Web Administrator

1996-1999

Maintain and update various portal web sites including Newslinx, Weblinx, Heartlinx, SurgeryLinx, NewApps and others.

Kentucky Trade Company, Lexington KY Web Administrator

1995-1997

Custom build, troubleshoot, and deliver desktop computer systems throughout Fayette and surrounding areas.

Skills Development

Highly skilled with all aspects of the development cycle - conception, testing, implementation, and maintenance across each layer of the target application. Unless dictated otherwise by specific directives, I will always apply a methodical, best practice approach – fifth normal form tables, abstracted data access, object oriented application code, and minimalist interfaces with responsive design.

Technical

Most high-level languages, markups, and development environments. All common office applications from 1997 to present. Transact SQL queries, functions, and MSSQL stored procedures. Object Oriented PHP, C, C++, Python, JavaScript, Perl, CSS, HTML5, and others. Adobe Creative Cloud (Dreamweaver, Photoshop, Premiere, Sound Booth, After Effects, etc.). LMS (Adobe Captivate, Blackboard, Canvas). Networking, routing, cabling, all versions of Windows Desktop and Server from 2000 to 2012.

Communication

Avid and capable communicator in all aspects, with an emphasis on public speaking, beginning as part of the 24-year state champion Rowan Forensics Team and continuing in the field beyond. Applied daily in team coordination, meetings, support, and conferences.

Leadership

Responsible for leading or collaborating with several teams and committees throughout career. I often spearhead projects, and do not hesitate to take initiative. Project and community leader of the worldwide OpenBOR engine development since 2007. Founder of Speaking Louder, a local volunteer organization dedicated to providing hands on aid via search and rescue assistance, CERT training, first response, and post disaster cleanup efforts around the United States.

References Hibbard, David

Environmental Health Safety Director UK-VP Aux. & Campus Services 252 East Maxwell St Lexington, KY 40506-0314 859-257-3845

Bumgardner, Cody

PhD

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